

14 QUALITY AND EFFICIENCY METRICS APPENDIX

TennCare has selected a group of core quality metrics for the Health Link program. TennCare recognizes that this is not the complete set of measures required for a member to be considered compliant across all HEDIS measures. TennCare encourages Health Links to continue to work closely with the MCOs to identify and close those care opportunities.

The descriptions for HEDIS measures below are based on HEDIS 2020 specifications. Organizations will always be measured on the most recent HEDIS specifications available.

Note: On July 01, 2020 HEDIS® released updated measures for Calendar Year 2020. Please consult the Quality & Efficiency Metrics Appendix Addendum in Section 21 for the updated CY2020 core measures as of August 2020.

TABLE 7 – Core Quality Metrics 2020

Category	Core metric	Source	Metric description	Threshold
Quality metrics	7- and 30-day psychiatric hospital / RTF readmission rate			
	• 7 day rate	TennCare	Rate of psychiatric hospital or RTF readmissions within 7 days	≤5%
	• 30 day rate	TennCare	Rate of psychiatric hospital or RTF readmissions within 30 days	≤13%
	Adherence to Antipsychotic medications for individuals with Schizophrenia	HEDIS (SAA)	The % of members 19-64 years of age during the measurement year with schizophrenia or schizoaffective disorder who were dispensed and remained on an antipsychotic medication for at least 80% of their treatment period	≥59%
	Antidepressant medication management	HEDIS (AMM)	The percentage of members 18 years of age and older who were treated with antidepressant medication, had a diagnosis of major depression and who remained	

Category	Core metric	Source	Metric description	Threshold
			on an antidepressant medication treatment. One rate is reported.	
	<ul style="list-style-type: none"> Effective Continuation Phase Treatment 		The % of members who remained on an antidepressant medication for at least 180 days (6 months)	≥40%
	Comprehensive diabetes care (composite 1)	HEDIS (CDC)	The % of members 18-75 years of age with type 1 and type 2 diabetes: who received:	≥51%
	<ul style="list-style-type: none"> Eye Exam 		Eye exam (retinal) performed	
	Controlling High Blood Pressure	HEDIS (CBP)	The percentage of members 18–85 years of age who had a diagnosis of hypertension (HTN) and whose BP was adequately controlled (<140/90 mm Hg) during the measurement year.	≥49%
	Diabetes screening for people with Schizophrenia or Bipolar Disorder who are using antipsychotic medications	HEDIS (SSD)	The % of members 18–64 years of age with schizophrenia, schizoaffective disorder or bipolar disorder, who were dispensed an antipsychotic medication and had a diabetes screening test during the measurement year.	≥82%
	EPSDT Adolescent well-care visits ages 12-21 years	HEDIS (AWC)	The % of enrolled members 12-21 years of age who had at least one comprehensive well-care visit with a PCP or an OB/GYN during the measurement year.	≥47%
	EPSDT Well-child visits ages 7-11 years	TennCare	The % of members 7-11 years of age who had one or more well-child visit with a PCP during the measurement year	≥55%
	Follow-up after hospitalization for mental illness	HEDIS (FUH)	The % of discharges for members 6 years of age and older who were hospitalized	

Category	Core metric	Source	Metric description	Threshold
			for treatment of selected mental illness or intentional self-harm diagnoses and who had a follow-up visit with a mental health practitioner	
	<ul style="list-style-type: none"> Within 7 days of discharge 	HEDIS (FUH)	The % of discharges for which the member received follow-up within 7 days after discharge	≥35%
	Metabolic Monitoring for Children and Adolescents on Antipsychotics	HEDIS (APM)	The % of children and adolescents 1-17 years of age who had two or more antipsychotic prescriptions and had metabolic testing	≥33%

TABLE 8 – Core Efficiency Metrics

Each MCO will set thresholds for core efficiency metrics. The State has provided each MCO guidance on setting these thresholds. This guidance can be found on the State's Health Link website.

Category	Core metric	Source	Metric description
Efficiency metrics	Ambulatory care - ED visits per 1,000 member months	HEDIS (AMB)	Number of ED visits per 1,000 member months
	Inpatient discharges per 1,000 member months – Total inpatient	HEDIS (IPU)	Number of inpatient discharges per 1,000 member months

TABLE 9- Metrics for Reporting-Only

Category	Core metric	Source	Metric description
Quality metrics	Annual monitoring of patients on persistent medications	HEDIS (MPM)	The % of members 18 years of age and older who received at least 180 treatment days of ambulatory medication therapy for a select therapeutic agent during the measurement year and at least one therapeutic monitoring event for the

Category	Core metric	Source	Metric description
			therapeutic agent in the measurement year
	Comprehensive Diabetes Care (CDC) Nephropathy	HEDIS (CDC)	The percentage of members 18–75 years of age with diabetes (type 1 and type 2) who had each of the following: Nephropathy test
	Statin therapy for patients with cardiovascular disease		The % of males 21–75 years of age and females 40–75 years of age who were identified as having clinical ASCVD:
	<ul style="list-style-type: none"> Received Therapy 	HEDIS (SPC)	who were dispensed at least one high or moderate-intensity statin medication during the measurement year
	<ul style="list-style-type: none"> Statin Adherence 	HEDIS (SPC)	remained on a high or moderate-intensity statin medication for at least 80% of the treatment period
	Use of First Line Psychosocial Care for Children and Adolescents on Antipsychotics (APP)	HEDIS (APP)	The percentage of children and adolescents 1–17 years of age who had a new prescription for an antipsychotic medication and had documentation of psychosocial care as first-line treatment.
Efficiency metrics	Panel opt-out rate	TennCare	The % of members that opted out of the Health Link program
	Panel enrollment rate	TennCare	The % of members that enrolled in the Health Link program
	Psychiatric inpatient days	TennCare	The total number of days per 1,000 member months for all inpatient psychiatric hospital stays with a discharge date within the measurement timeframe
	Rate of residential treatment facility admissions	TennCare	The rate of residential treatment facility discharges per 1,000 member months
	All-cause readmissions	HEDIS (PCR)	For members 18 years of age and older, the number of acute

Category	Core metric	Source	Metric description
			inpatient stays during the measurement year that were followed by an unplanned acute readmission for any diagnosis within 30 days and the predicted probability of an acute readmission.
	Mental health inpatient utilization	HEDIS (MPT)	The number and percentage of members receiving mental health inpatient services during the measurement year.
	Rate of inpatient psychiatric admissions	TennCare	The rate of inpatient psychiatric hospital discharges per 1,000 member months.